

WELWYN HATFIELD BOROUGH COUNCIL  
SOCIAL OVERVIEW AND SCRUTINY COMMITTEE – 11 OCTOBER 2017  
REPORT OF THE EXECUTIVE DIRECTOR (RESOURCES, ENVIRONMENT AND CULTURAL SERVICES)

**FINESSE LEISURE MONITORING REPORT – QUARTER 1 (2017-18)**

**1 Executive Summary**

- 1.1 Finesse Leisure, in accordance with their agreed client monitoring framework, has compiled a monitoring report covering the period 1 April to 30 June 2017.

**2 Recommendation**

- 2.1 That this Committee notes the content of this monitoring report for this period.

**3 Explanation**

- 3.1 This report is part of the current client monitoring framework with Finesse Leisure.
- 3.2 This framework is a formal part of the management agreement between both organisations as it helps the council to ensure Finesse Leisure:
- Assists in the achievement of the key priorities and objectives of the council;
  - Delivers the best possible service for people living in Welwyn Hatfield; and
  - Works towards continuous improvement in their economy, efficiency and effectiveness as a provider of contracted services to the council.
- 3.3 The monitoring data provided within this framework enables key decision makers to take action based on information provided by Finesse Leisure on its service and financial performance. It ensures Finesse Leisure and the council can identify opportunities for improvement and, where necessary, deliver change as well as recognise service success.

**Implications**

**4 Legal Implications**

- 4.1 There are no direct legal implications arising from the content of this report.

**5 Financial Implications**

- 5.1 There are no direct financial implications arising from this report, other than the payment of the agreed annual management fee to assist Finesse Leisure in their delivery of sport and leisure services on the council's behalf in the borough.
- 5.2 Decisions relating to the release and use of capital expenditure by Finesse Leisure is reported separately to the council's Cabinet. The resulting capital programme is currently overseen by the council's Head of Policy and Culture within the monitoring framework.

## **6      Risk Management Implications**

- 6.1 All risks associated with the contracting of services to Finesse Leisure are monitored and reported as appropriate in the council's risk register.

## **7      Security and Terrorism Implications**

- 7.1 There are no known security or terrorism implications arising from the content of this report.

## **8      Procurement Implications**

- 8.1 There are no direct procurement implications arising from the content of this report

## **9      Climate Change Implications**

- 9.1 There are no direct climate change implications arising from the content of this report.

## **10     Link to Corporate Priorities**

- 10.1 This report is linked to the council's corporate priority to '*Maintain a Safe and Healthy Community*', specifically for the provision of good quality sport and leisure facilities in the borough; and to the corporate priority to '*Protect and Enhance the Environment*', specifically for the improvement of our parks and open green spaces in the borough.

## **11     Equality and Diversity**

- 11.1 A formal Equality Impact Assessment has not been completed in relation to this report, as it is for information only.

**Name of Author  
Title**

**Paul Underwood    (01707) 357220  
Head of Policy & Culture**

**Date**

**September 2017**